

# Getting It Right Conference



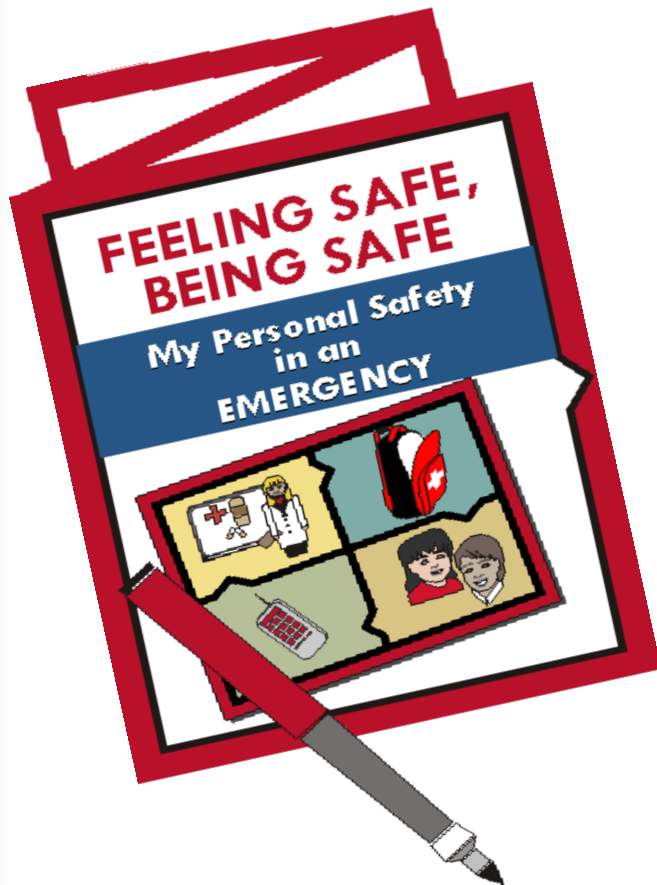
## Feeling Safe, Being Safe

Principles, Purpose, Methods, Outreach

The **Board** Resource Center  
*Making Complex Ideas Simple<sup>SM</sup>*



# Feeling Safe, Being Safe



The principles used to develop and disseminate Feeling Safe, Being Safe can be adapted by emergency managers to integrate their planning.



## Principles

### Consumer Group Takes Action



“People can take care of themselves if they have information in a way they understand”

- The CAC demanded action - *driven by them, for them and from a standpoint of safety, not fear.*





## Principles

## Background

Motivators -

- Katrina and California natural disasters.
- People First publication: Community Service Book
- Emphasis on system, not personal preparedness
- Existing preparedness tools - too difficult to use.



## Principles

## Leadership



*Donald  
Roberts*  
Chair DDS  
CAC

People with disabilities drive:

- Collaboration on material development.
- Test/revise tools before release.
- Facilitate inclusive peer group training.
- Be community assets to others.



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## Method

## Directed Approach to Communities

- Self-guided or group online training.
- Train the trainer model to increase impact.
- Webinars.



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## Method

## Plain Language/Easy English

Understandable and concise language for people with low literacy and/or comprehension.

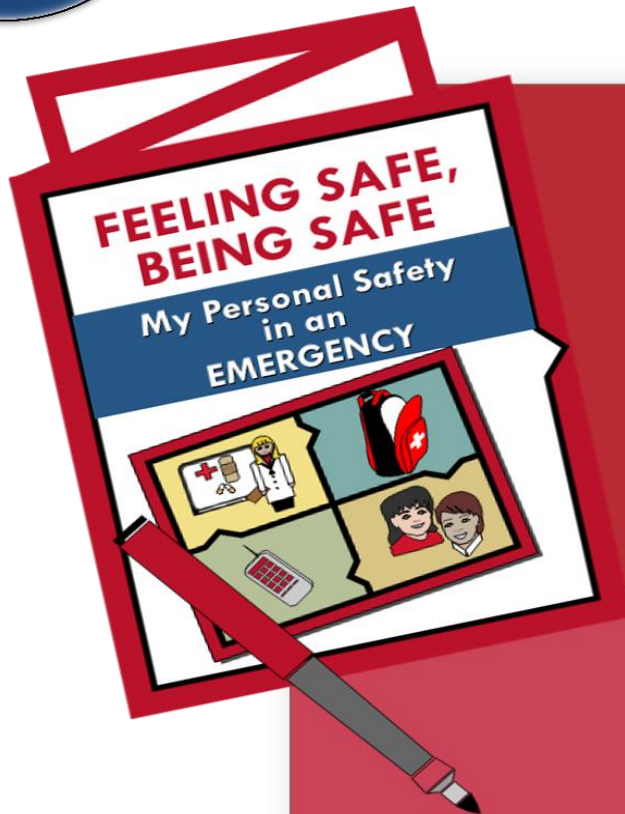
Use only:

- Photos and symbols that support text.
- Language used in everyday life.
- Key information only.
- Short sentences.



## Tools

## Feeling Safe, Being Safe



Worksheet & Magnet  
Online Training  
Community Training  
Website  
Webinar  
Train-the-Trainer





We  
learned

## Post Training Survey

Conferences – Community Meetings – Advocacy Groups

2,400 Respondents indicated

- Self-empowered.
- Tools were actionable to multiple populations.
- Willing and able to help neighbors prepare.



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## We learned

A horizontal grey bar with rounded ends, containing the text "Outcomes".

## Outcomes

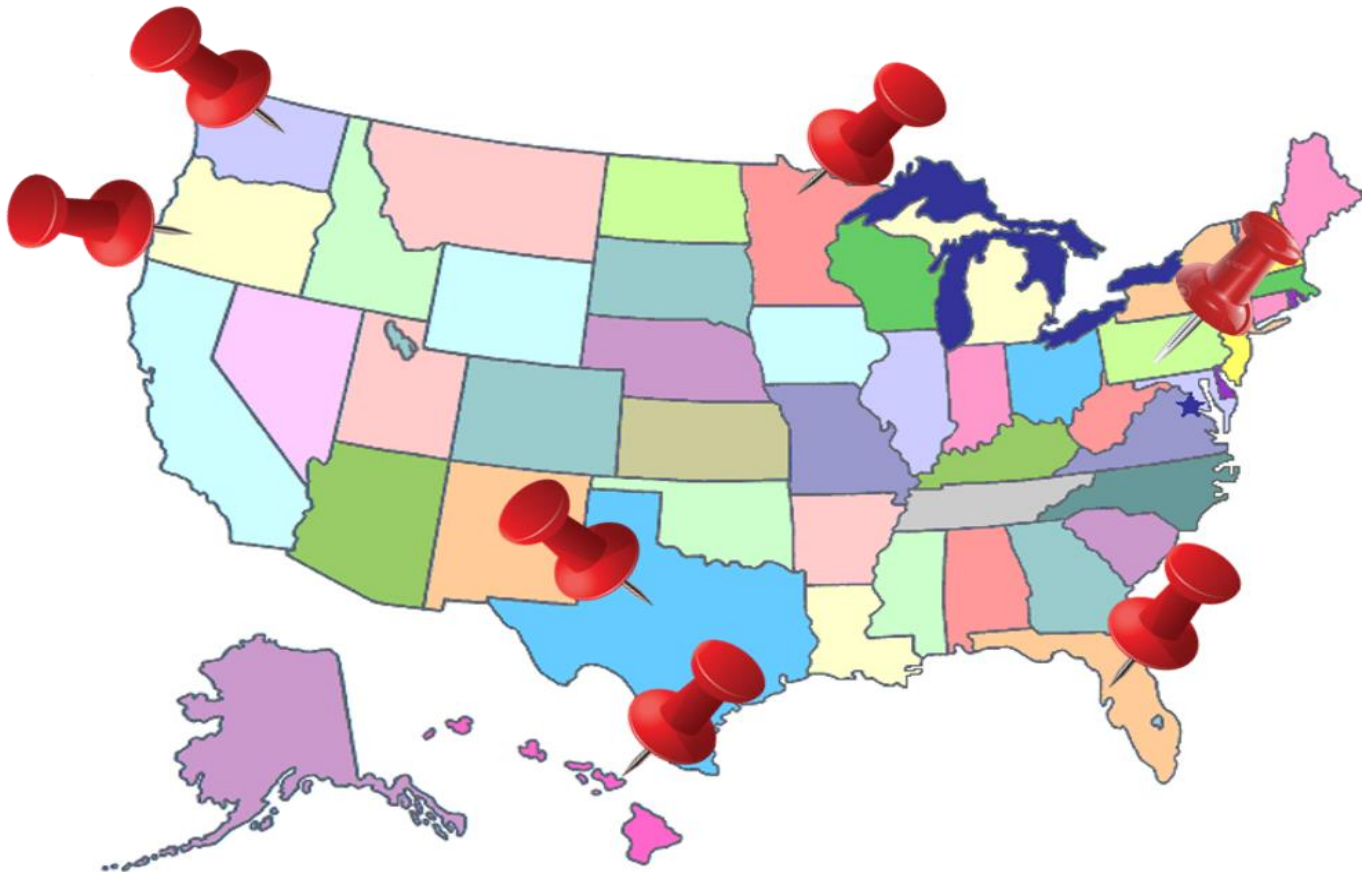
- *Feeling Safe* trainings held throughout California.
- Adapted for use by other states.
- Permanent webpage on DDS website.
- Trainers viewed as community assets.
- Train-the-Trainer model increased use.
- Sustainable and cost effective approach.



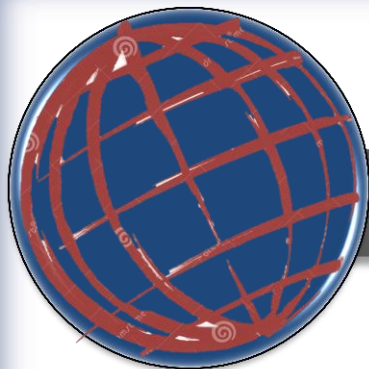


Outreach

## Multi-State Use and Adaptation







## National/International Outreach

Center for Plain Language  
Washington, DC

International Plain Language Association  
Lisbon Portugal

World Bank – Haiti Recovery  
Washington, DC

United Nations – Promising Practice  
New York, NY





## Take Away

1. End-users know what they need.
2. Plain Language/Easy English is effective.
3. User involvement in all phases of development can ensure greater use.
4. Non-silo community training increases use.
5. Peer advocacy is essential.
6. Continued system support necessary.